

Returners Policy

2022



This policy ensures that no student is at risk of repeating any part of the academic or leisure programme because they have attended Bede's Summer School previously. Loyal students who return to Bede's should never be disadvantaged and every student, irrespective of their customer status (new/returner) must receive an experience of the highest quality and make good progress in English.

Related Policies

- Continuous Enrolment Policy
- Course Customisation Policy
- Customer Care Policy

We achieve this by:

Diverse Product Range

- Having a diverse product range meaning that returning students can choose a different course and/or different location, giving them a proud sense of progression from smaller/younger centres to larger/older ones.
- Having some lessons without any prescriptive syllabus such as StoryTime, Enrichment and Research Project reduces the likelihood of returning students repeating academic content.

Academic Programme

- Returning students will only sit the oral element of the Placement Test so that they do not repeat the same test as the previous year.
- Communicating returning students' previous Bede's course and final English level will help the Academic Manager place the student in the right level to ensure continued progress.
- Reviewing and updating our teaching syllabus every year and trialling and incorporating some new course books where possible, thus reducing the likelihood of returning students repeating academic content.
- Allowing teachers to use other resources, including their own materials, to supplement the syllabus.
- Permitting individual teachers to plan their own lessons considering the age, background, needs and preferences of the students, so that no two lessons are ever exactly the same.

Leisure Programme

- Offering a good number of different sports and recreational activities every afternoon and enabling returning students to choose different options than before.
- Having a 3-year rolling programme of excursions to ensure that returning students can visit different places.

Feedback

- Collecting student feedback through Arrivals Questionnaires, Student Voice meetings, Tutorials and Departures Questionnaires, which enables us to evaluate and adapt the product to suit students' evolving needs, preferences and expectations.

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A handwritten signature in black ink, appearing to be "R. D." or similar, written in a cursive style.

Signed:

Date: 1 September 2021

Position: Director of Summer School

Review Date: 1 September 2022