

# Refund Policy 2023

This policy outlines the procedure that will be followed by Bede's Summer School in cases when a refund is payable due to cancellation of a course or unintentional overpayment of course fees. Bede's Summer School have outlined their stance on flexibility for those arriving in 2023:

**Full Flexibility with every Booking** – Bede's will issue full refunds should there be:

- Any Covid measures limiting or banning travel to or from student's country to the UK.
- If Bede's Summer School should not be able to deliver the course as marketed in our published collateral or cancels the programme.

1) All refunds will be made to the person who made the booking. In the case of credit card refund, the funds will be credited to the same credit card that was used to make the original payment.

You have paid by	Refund Method
Cheque	Bank Transfer
Credit Card	Credit Card
Bank Transfer	Bank Transfer

2) Depending on the method used for the refund, the following charges will be automatically deducted from the amount transferred:

Refund Method	Charges
Bank Transfer (UK bank)	None
Bank Transfer (international bank)	We will cover all the charges possible but your bank may still apply charges to receive the funds.
Credit Card Charge	2% of the refund amount

3) We will send the funds in GBP however, if you prefer us to send them in your local currency in order to reduce the possibility of bank charges on your side, you must let us know in advance.

4) Where a refund is made by bank transfer, we require the following details (where applicable):

- Bank Name
- Bank Address
- Account/Beneficiary Name
- Beneficiary Address
- Account Number
- IBAN
- SWIFT

5) All refunds will be actioned by Bede's Summer School within 14 days of receiving your instruction.

6) All refunds in local currency will be made using the current exchange rate offered by our bank / payment provider; this will be different from the exchange rate applied to you when you made your payment so the amount you receive in local currency will be different.

Signed: Ryan Edwards



Date: 1 September 2022

Position: Director of Summer School

Review Date: 1 September 2023